

THRESHOLD Doorway to long-term supports for children

### What CompassWisconsin: Threshold Offers Families

CompassWisconsin: Threshold (CWT) provides families in certain counties of the state with a unified process for intake and eligibility determination for families applying for three different long-term support programs for their children. These programs include: the Children's Long-Term Support Medicaid Waiver (CLTS-MA Waiver), the Katie Beckett Medicaid Program, and the Children's Community Options Program (C-COP).

CWT services to families are home-based and families complete the application process with the support of a CWT consultant who works directly with the family through intake and a home visit. The consultant works with the family to ensure that all materials submitted meet the requirements for being considered for any and all of the programs the family wishes their child to apply for. CWT consultants also help connect families to other services and supports in their community that could benefit the child and family.

## **CompassWisconsin: Threshold History**

CompassWisconsin: Threshold (CWT) is an initiative funded by the Department of Health Services-Bureau of Children's Services (BCS). CWT was designed at the direction of DHS to provide a consolidated intake, application and eligibility determination process for Children's Long-Term Support (CLTS) programs and is incorporated into the current intake and eligibility platform and practices of the CompassWisconsin: Threshold/Katie Beckett Network.

CWT was launched on April, 2010. In the first year, it served only families in Racine and Walworth counties. It now serves children and their families in 17 counties of the state.

### The Partnership

CWT comprises a unique partnership of private and public agencies working together to ensure services to families are seamless, family-centered and effective. DHS-BCS contracts with Luxvida, LLC for the consultant services provided to families through CWT (as well as for Katie Beckett Medicaid consultant services in counties without CWT). DHS nursing and social work staff provide the eligibility review and determination for all applications consultants work with families to complete through CWT. Luxvida also partners with counties who wish to have CWT expand into their regions, working with county departments of human services to create successful transitions for families and affected CLTS staff.

Luxvida contracts with five organizations that provide CWT consulting services in specific county regions, including:

- CAP Services, Inc. (Ozaukee and Washington)
- Penfield Children's Center (Waukesha)
- Developmental Disabilities Services (Kenosha, Racine, Walworth)
- The Parenting Place (Adams, Jackson, LaCrosse, Marquette, Monroe)
- UCP Greater Dane County (Columbia, Dane, Green, Jefferson, Lafayette, Rock)

CWT partners with county and other local partners responsible for the local administration of children's long-term support services. Those partners include:

- Adams County Department of Human Services
- Columbia County Department of Human Services
- Dane County Department of Human Services
- Developmental Disabilities Information Services (provides CLTS services to children in Racine County)
- Green County Department of Human Services
- Jackson County Department of Health and Human Services
- Jefferson County Department of Human Services
- Kenosha County Department of Human Services
- LaCrosse County Department of Human Services
- Lafayette County Department of Human Services
- Marquette County Department of Human Services
- Monroe County Department of Human Services
- Ozaukee County Department of Human Services
- Rock County Department of Human Services
- Walworth County Department of Health and Human Services
- Washington County Department of Human Services
- Waukesha County Department of Health and Human Services

# **Quality Assurance**

CWT is committed to providing families with the information they need to make the best choices for their children and ensuring that eligibility for CLTS programs for children is completed in a family-centered, streamlined, accurate and timely way. In order to assess how effectively CWT is achieving those aims, Luxvida tracks and measures specific quality indicators and surveys families who have used CWT's services to assess the quality of their experiences and learn from them. These quality measures are reported to DHS and shared with local partners on a quarterly basis.

#### Want to Find out More?

CWT is committed to helping families and local agencies find out more about the services we provide. Families and referral agencies may wish to visit our site at <a href="https://www.compasswisconsin.org">www.compasswisconsin.org</a> to learn more about how families can apply and what eligibility criteria is for the programs CWT does eligibility for. For counties wishing to have CWT expand into their region or for any other additional information, please contact: Charity Eleson, Luxvida, LLC, <a href="mailto:charity.eleson@wisconsin.gov">charity.eleson@wisconsin.gov</a> or 608-692-2865.